

ISSE & DECK

Experience, Quality and Service...
Right in Your Backyard!

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703-820-0967

www.buildersfenceco.com

Tips for Hiring a Contractor

Although we would like to earn your business, we understand that sometimes that may not be possible. In those rare cases, we have assembled a few tips for you to think about before you chose your contractor:

- Make sure the contractor is licensed to do work in your area. You can check for valid licenses by going to www.dpor.virginia.gov or www.dllr.state.md.us/license. Another good idea is to check the Better Business Bureau website to see if there are any complaints against the contractor. The BBB website is www.dc.bbb.org
- ► Make sure your contractor is insured with General Liability AND Workmen's Compensation. All insured contractors have the ability to issue you a Certificate of Insurance; don't just take their word for it—ask for the Certificate.
- Check with your county building department to see if a permit is required for your particular project. All decks and some fences require a permit. We will be more than happy to provide you with a list of contact numbers for the building departments in the individual counties and towns.
- ► If a permit is required, have the contractor secure the permit in his name, NOT YOURS.

 If he tells you "you can save a few bucks if you go down and get the permit" he most likely can't obtain a permit because he is not licensed! If the permit is in your name you are on the hook if something goes wrong!
- ▶ Before any digging occurs, make sure the contractor calls Miss Utility at least 72 hours in advance. The contact number for Miss Utility in Northern Virginia is 811, in Maryland it is 800-257-7777.
- ► Finally, if the contractor says he can "start tomorrow" then he is not a pro... Pros are busy!





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The Builders Fence and Deck Difference

With almost 20 years of experience in the fence and deck business there are many important differences that set us apart from our competitors. Here are just a few:

Materials and Products – The materials/manufacturers we use are some of the best-known and most reliable names in the industry... Trex, Madison Wood Preserves, Culpeper Lumber and Delgard Premier Aluminum.

Licenses and Insurance – We are fully-insured to protect you, your neighbors and your home. Having an uninsured company or worker install your project not only puts your property at risk, *YOU* become responsible for their medical bills and workers compensation claim if they are injured while working for you. At your request, we will gladly provide a copy of our License as well as a Certificate of Insurance.

Education and Continual Training – We strongly believe the best employees are well trained and educated employees. Our installation crews receive on-going training on new products as well as installation "best-practices" reviews.

Office Staff – Not only is it nice to have someone politely answer your call, it is even better when they are knowledgeable and helpful. Our office staff is there to help you get your questions answered or direct you to the right person in our company who can.

Awards and Memberships – Industry leading A+ rating with the Better Business Bureau. 10-year member of the American Fence Association with strict adherence to its "Code of Ethics" clause.